Deleting your account

Deleting your JUNO account is a straightforward process that ensures your data's privacy and security. Follow these steps to permanently remove your account from the platform.

Steps to delete your account

1. Navigate to your profile

- You can access your profile settings by selecting your avatar at the top right of your screen, whether you're using the JUNO mobile app or the website.
- Upon selection, your **Profile Menu** will appear.
- Select My Information from the Profile Menu.



Locating the My Information page.

2. Locate Account Settings on your My Information page

- Scroll down to find the account settings section at the bottom.
 - Look for options related to managing your account.
- 3. Find the Delete Account option
 - Within the account settings, locate the **Delete Account** button.
 - This option is usually located at the bottom of the page.

4. Select the Delete Account button

• Select the Delete Account button to initiate the account deletion process.

5. Confirm deletion

- You will be prompted to confirm your decision to delete your account.
- Choose between Delete Account or Cancel to proceed.

Configurations	Configurations
Product Research	Product Research
Software Development	Software Development
Software Testing	Sc Permanently Delete Account? This cannot be undone.
Web Design 🌔	W DELETE ACCOUNT
Test your setup	Te CANCEL
Test your mic and video by visiting our testing page. Click Here (opens in a new window).	
SAVE	SAVE
LOGOUT	LOGOUT
DELETE ACCOUNT	DELETE ACCOUNT.

Deleting and confirming the deletion of an account.

1 Deleting your account cannot be undone.

6. Completion and rerouting

- Upon confirming your decision to delete your account, the page will reroute you to the home page.
- From here, you can log in again or create a new account.

Result

After following these steps, your JUNO account will be permanently deleted. You'll no longer have access to your account information, and your profile will be removed from the platform.

Additional tips

- · Before deleting your account, ensure you've saved any important data or information associated with your account.
- Consider any potential implications of deleting your account, such as losing access to saved content or community interactions.
- Contact your site administrator for assistance if you're experiencing difficulties or have questions about the account deletion process.